



GreenPath's achievements in 2023 and goals going forward:

Reducing Single-Use Plastics: Delaware North replaced all plastic water bottles with aluminum bottles at company-operated stores in several national parks, including Yellowstone National Park. Since summer 2022, In addition, the company's parks and resorts division has converted cutlery, bags, straws, bowls, plates, to-go containers and condiments to compostable or recyclable alternatives.

Delaware North's goal across its U.S. operations is sourcing 100% of single-use packaging from materials that are recyclable, renewable, compostable or contain post-consumer content by 2025. As of Dec. 31, 2023, 81% of the company's single-use packaging meets these criteria.

Local Sourcing for Food and Beverage: Delaware North is increasingly sourcing food and beverage products for its operating locations such as Climate Pledge Arena in Seattle; Allianz Field in St. Paul, Minn.; American Family Field in Milwaukee; Kalaloch Lodge in Olympic National Park in Washington; and Niagara Falls State Park.

- In the new Welcome Center at Niagara Falls State Park, where Delaware North operates food, beverage and retail services, the company established a green procurement program that includes longstanding vendor relationships to help reduce waste, conserve natural resources and boost local economic development. Delaware North sourced retail and food products from 64 local vendors in 2023 through the Taste NY program.

Food Donations: Delaware North in 2023 had surplus-food-donation programs at 40 operating locations across the company to benefit local communities, with donations estimated to have a value of close to \$1 million.

- Delaware North's Patina Restaurant Group in 2023 donated nearly 50,000 pounds of surplus food from two PGA of America events to non-profit organizations in host cities Rochester, N.Y., and Frisco, Texas. At Hartsfield-Jackson International Airport in Atlanta, where Delaware North operates several restaurants, the company in 2023 donated 937 pounds of surplus food in partnership with Goodr, a waste management and hunger relief company. At UBS Arena in Belmont Park, N.Y., Delaware North has donated about 3 tons of surplus food to local nonprofit organizations. At MetLife Stadium in New Jersey, 4.5 tons of surplus food, which equates to 7,583 meals, was donated to Rock and Wrap It Up in 2023.

Recycling: Delaware North has robust recycling programs across its operating locations, including at sports stadiums and national parks.

- At MetLife Stadium in East Rutherford, N.J., Delaware North in 2023 was able to divert tons of waste from the landfill, including 128 tons of cardboard, 53 tons of bulk waste, 4 tons of aluminum, 10 tons of construction material, 72 tons of food waste (processed into energy) and 8 tons of kitchen oil (after being filtered to extend life to five uses).

- Delaware North partnered with PepsiCo in 2023 to add new recycling equipment at several locations. At Yellowstone National Park, two bear-proof collection bins were purchased and installed along with a scale to measure recyclables. Delaware North also added two new recycling trailers – one each at Sequoia & Kings Canyon National Parks and Kalaloch Lodge at Olympic National Park – for storing and then hauling away thousands of pounds of recyclable material to regional recycling facilities.
- At Kennedy Space Center Visitor Complex, Delaware North partnered with NexTrex to recycle plastic wrap into eco-friendly outdoor products. This program has also expanded to the Grand Canyon, Sequoia-Kings Canyon and operations at Yellowstone National Park. In total, 3,389 pounds of plastic were diverted from the landfill. For their efforts, Kennedy Space Center Visitor Complex and Grand Canyon each received a bench made from recycled lumber.
- In honor of Earth Day 2023, Finger Lakes Gaming & Racetrack, Delaware North's gaming location outside of Rochester, N.Y., hosted a community electronic waste collection event during which they recovered 3,724 pounds of items for recycling.

Composting: In 2023, Delaware North's U.S. locations diverted more than 3.2 million pounds (1,611 tons) of food scraps for composting through local partnerships. These impactful programs – which help to reduce greenhouse gas emissions, save landfill space and create a valuable product – are in place in many of the company's national park and sports locations.

- Since beginning their composting program, Delaware North has helped the Atlanta Braves compost a whopping 394,183 pounds of waste. Delaware North Sportservice, which has operated concessions, premium dining and restaurants at Truist Park since 2016, collaborated with the Braves, area waste haulers, business partners and associates to intensify waste diversion at the ballpark and improve the sustainability of the venue's operations.
- Since 2008, Delaware North Sportservice has helped the St. Louis Cardinals compost 372,362 pounds of waste and have diverted approximately 2,000 tons of solid waste from local landfills. There are approximately 550 recycling bins throughout the stadium which helps them to recycle an average of four tons of stadium trash per game.
- At Highmark Stadium in Orchard Park, N.Y., Delaware North partners with Buffalo Worm Works to convert 5,600 pounds of food scraps to compost. At Guaranteed Rate Field in Chicago, the company paired up with Collective Resource Compost (CRC) in 2023 to divert 21,000 pounds of food waste away from landfills. Based in nearby Evanston, Ill., CRC is a women-owned compost and food scrap pickup service that collects waste and other compostable products for commercial composting sites and turns the food scraps into a nutrient-rich soil amendment.
- At Shenandoah National Park in Virginia, Delaware North in 2023 composted nearly 16 tons of organic waste, bringing the total amount to 215 tons since 2017 when the company installed an Earth Flow anaerobic compost system from Green Mountain Technologies. It was the first onsite composting project in the National Park System. Run on 96% solar power from panels installed on the roof, the compost system was integrated with odor control and bear-proof equipment to ensure there was minimal impact on the park wildlife. The nutrient-rich soil amendment generated by the system is used for gardens and landscaping outside of the park.

Zero Waste: Delaware North team members contribute to an aggressive waste diversion program, helping to divert tons of waste from landfills, including donations, organics, recyclables and trash converted to energy.

- Thanks to Delaware North's efforts, UBS Arena achieved zero waste in less than one year. Becoming a leader in sustainability was a focus before UBS Arena in Belmont Park, N.Y., where Delaware North is the hospitality partner, opened in November 2021. Throughout the planning stages, the Delaware North team worked to ensure that all food and beverage single-use packaging used would be compostable or recyclable without negatively impacting the guest experience. The Sportservice team also provided in-depth training, so team members understood the sustainability goals and worked closely with the arena janitorial services and building operations.

To further the impact of the efforts, in 2023 UBS Arena converted its trash room into a zero-waste room, which supports the venue's trash, recyclables and compostable materials and helped the arena achieve net-zero waste (98%) in less than one year.

- Target Field, home of the Minnesota Twins, is the greenest ballpark in America, according to the U.S. Green Building Council, and Delaware North's efforts as hospitality provider are an essential part of ballpark's zero waste program. The company has implemented programs for food donation, recycling and composting and ensures that all single-use packaging is either compostable or recyclable.

Through the partnership with Rock and Wrap It Up, Delaware North has donated about 63 tons of surplus food to local charities, and helped divert 12,127 tons of waste from local landfills from 2011-2019.

- Delaware North's warehouse for the Yellowstone General Stores operation celebrated 8 years of zero waste in 2023. This prestigious certification is from the U.S. Green Building Council and is proudly a first in the National Park Service system.
- Allianz Field in Minneapolis was also recognized during the summit as contributing to the Minnesota United Football Club's (MNUFC) "Play to Zero" award from Green Sports Alliance – which speaks to the venue's efforts to divert trash from landfills. In 2022, the venue had a waste diversion rate of 54.9%. So far in 2023, the waste diversion rate is up to 70.5%.

Energy and Emissions: Reduce energy use and source clean power

- TD Garden has been on a path to reduce its carbon footprint and emissions for about 10 years by improving efficiency and conserving resources. Through collaborative partnerships with third party consultants, they developed a strategic plan to reduce energy consumption through conservation and efficiency upgrades and implemented meaningful projects that yield measurable results.

These projects, which included upgrading thousands of lights to LEDs and improving the climate control system with new flexible controls for fans and heat pumps, save nearly 10 million kilowatt-hours of electricity a year, avoiding 4,705 tons of carbon emissions, which is the equivalent of taking approximately 1,064 cars off the road.

- To promote the use of clean energy, electric vehicle charging stations are available for guests to use while visiting many of Delaware North's destinations, including Tenaya at Yosemite in California, The Gideon Putnam in N.Y., Kennedy Space Center Visitor Complex

in Florida, Shenandoah National Park in Virginia and The Lodge at Geneva-on-the-Lake in Ohio.

- In 2023, Delaware North expanded its EV charging stations at Kennedy Space Center Visitor Complex by installing four innovative BEAM solar charging stations for guests to charge their vehicles through ChargePoint. Three new electric vehicles were added to the fleet at the Visitor Complex, along with an additional charging station for work vehicles.
- To contribute to decarbonization, Delaware North's cooking equipment at Climate Pledge Arena in Seattle and Niagara Falls State Park Welcome Center in New York are fully electric, paving the way for the future.
- Nova Guides at Camp Hale in Red Cliff, Colo., is completely off the power grid, with no easy option to gain traditional power because of its remote location. When Delaware North acquired the property in Oct. 2022, it was being powered by a variety of diesel and propane generators, with a supplemental solar array on the grounds. After learning that it would be prohibitively expensive to install traditional electric service at the property, Delaware North partnered with Viridi Parente and Sunbelt to provide cleaner, more reliable energy to the property by replacing one of the primary diesel generators with a 150 KW lithium-ion battery system.

Water: Conserve and protect water resources

- Delaware North's Parks and Resorts lodging properties invite guests to participate in the company's water conservation efforts by placing shower timers and messaging in rooms encouraging them to limit showers to 5-minutes and reuse linens. This initiative is an effective way to help educate guests on the role they play in conservation, especially in locations where water is scarce, such as at the Grand Canyon and Kalaloch Lodge in Olympic National Park.
- Tenaya at Yosemite outside of Yosemite National Park operates an on-site water and wastewater treatment plant for its water needs, from drinking water to water used in its pool and laundry facilities. In total, the property recovers, treats and reuses 98% of the water on-site.
- American Family Field in Milwaukee uses the Boss Defrost appliance/system to recirculate water while thawing food at foodservice locations. With this system, over 98% of the water used when thawing food is recycled, greatly reducing the amount of water waste produced.

Built Environment: Design, construct and operate for resiliency

- Kennedy Space Center Visitor Complex, which Delaware North operates for NASA, continues to demonstrate their commitment to sustainability through the design and construction of the new multi-level Gateway: The Deep Space Launch Complex attraction. The attraction, which engages and inspires guests through one-of-a-kind experiences, artifacts and exhibits, was carefully designed with the intent to reduce the building's environmental footprint and in 2023 was awarded a LEED Silver certification.

To achieve this level of certification, the third building at the Visitor Complex to do so, the Gateway building had to meet a variety of requirements, including a reduction in water use and building energy costs, heat-reductive paving and roofing methods, the use of recycled building materials and enhanced indoor air quality strategies.

- The Courtyard by Marriott Titusville – Kennedy Space Center, a property developed and operated by Delaware North, was designed with sustainable attributes to promote water and energy conservation and reduce the output of greenhouse gases to protect the natural resources of the region.

To promote water conservation, elements such as tankless water heaters and energy efficient plumbing fixtures were installed, while LED light fixtures, solar umbrellas on the rooftop patio and windows designed to allow natural light in were used to conserve energy. In addition, native landscaping and plants were integrated into hotel grounds to support the preservation of the existing eco-system.

- In West Memphis, Ark., Southland Casino Hotel incorporated sustainable elements into its recent \$320 million expansion that included a 20-story hotel and 113,000-square-foot gaming floor. In addition to energy efficient lighting and equipment, the property runs on the Siemens Desigo System, a comprehensive building solution that maximizes site energy efficiency, creates a comfortable environment for occupants and ensures that the building is high-performing and resilient. During the construction, the team carefully sourced building materials from within a 250-mile radius where possible to reduce carbon emissions caused by transportation.

Other

- In celebration of Earth Month 2023 and to educate consumers on the importance of protecting pollinators, Delaware North partnered with The Bee Cause Project to launch “Bee the Difference,” a campaign providing an exclusive “Bee’s Harvest Margarita” and educational augmented reality experience at more than 100 Delaware North food and beverage venues throughout the U.S.

As a result of the successful campaign, the company donated over \$21,000 to The Bee Cause Project, which will be used for interpretive pollinator habitat gardens, observational and outdoor beehives, and bee-themed curriculum to promote pollinator literacy. In addition, the campaign raised awareness for the important cause and allowed the mission of The Bee Cause Project to be shared with millions of people.

The company is bringing back the campaign for 2024, with the addition of the Bourbon Bee’s Knees cocktail.